JORDAN ROBISON

SECURITY ENGINEER | CLOUD SECURITY • APPLICATION SECURITY • DEVSECOPS • FEDRAMP OPERATIONS

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PROFESSIONAL PROFILE

Hands-on security and infrastructure engineer with 10+ years of progressive experience across cloud engineering, site reliability, application security, DevSecOps, and regulated SaaS operations. Builds practical controls, automation, and investigation workflows across AWS, GCP, Linux, containers, CI/CD, observability, and modern software delivery. Trusted to own ambiguous production problems, connect evidence across complex systems, and translate technical risk into clear action for engineers, customers, auditors, and leadership. Brings a builder's mindset, calm troubleshooting style, and genuine curiosity about how systems fail - and how to make them stronger.

CORE EXPERTISE & ATS KEYWORDS

Security Engineering: Application Security, Cloud Security, DevSecOps, Secure SDLC, Product Security, Vulnerability Management, Threat Modeling, Architecture Review, Incident Response

Cloud & Platforms: AWS, GCP, Linux, Windows, Kubernetes, Docker, Terraform, Ansible, IAM, Networking, SaaS, Distributed Systems, High Availability

Automation & Delivery: Python, Go, Bash, GitHub Actions, Jenkins, CI/CD, Infrastructure as Code, REST APIs, JSON, YAML, SQL, Test Automation

Security Tooling: SAST, DAST, SCA, SBOM, Container Scanning, Secrets Detection, IaC Scanning, SIEM, CSPM, Cloud Threat Detection, Log Analysis

Compliance & Operations: FedRAMP, NIST 800-53, PCI DSS, ISO 27001, HIPAA, Audit Evidence, Root Cause Analysis, Technical Escalation, Runbooks, Customer Communication

Observability: LogicMonitor, Prometheus, Grafana, Metrics, Logs, Telemetry, Alerting, Monitoring Integrations, Distributed Collectors, SNMP, WMI

PROFESSIONAL EXPERIENCE

FedRAMP Technical Support Engineer | LogicMonitor — Jun 2024 - Present

- Own complex technical investigations for a SaaS observability platform operating in a regulated FedRAMP environment, supporting distributed collectors, cloud integrations, networking, APIs, authentication, and Linux/Windows systems.
- Reproduce failures, analyze logs and telemetry, form testable hypotheses, isolate root causes, and convert findings into customer-ready explanations and actionable engineering escalations.
- Troubleshoot monitoring workflows spanning collectors, LogicModules and DataSources, SNMP, WMI, cloud services, permissions, firewalls, proxies, certificates, and endpoint behavior.
- Create reusable runbooks, diagnostic procedures, and AI-assisted investigation workflows while validating every conclusion against system evidence and documented product behavior.
- Support NIST 800-53 control documentation, audit evidence, operational discipline, and secure handling expectations for federal customers and regulated environments.

Senior Application Security Engineer | Commure — Jan 2023 - Nov 2023

- Embedded security into software delivery by engineering GitHub Actions workflows for source code, dependency, container, secrets, and infrastructure-as-code scanning.
- Performed threat modeling, secure architecture reviews, code review, vulnerability analysis, and security design guidance for healthcare software and cloud-native services.
- Partnered directly with engineering teams to prioritize findings, reduce false positives, strengthen developer feedback loops, and turn security requirements into practical remediation work.
- Developed repeatable response playbooks and risk narratives that connected technical findings to business impact, exploitability, and compliance expectations.

Senior Security Cloud Engineer | Stax Payments — Jun 2021 - Jan 2023

- Designed and implemented reusable AWS security controls with Terraform and Ansible, improving consistency, auditability, and secure-by-default cloud provisioning.
- Hardened Kubernetes and Docker environments; strengthened IAM, workload monitoring, vulnerability management, logging, and cloud threat detection across payment systems.
- Led technical risk work supporting PCI DSS and ISO 27001, translating control objectives into architecture, configuration, evidence, and remediation requirements.
- Mentored engineers on cloud security patterns, infrastructure as code, least privilege, secure networking, incident response, and operational ownership.

Senior Software Engineer / DevOps & Reliability | WellSky Jul 2020 - Oct 2021

- Automated AWS and Linux deployment, configuration, and reliability workflows for healthcare applications, including containerized .NET services and CI/CD pipelines.
- Reduced deployment time by 50% through repeatable automation, standardized environments, and improved release processes.
- Improved observability, troubleshooting, and production stability by connecting application behavior, infrastructure telemetry, and operational runbooks.

Senior Cloud Operations Engineer | 2nd Watch 2019 - 2020

- Supported production AWS environments for enterprise customers, using automation, monitoring, incident response, and operational best practices to improve availability and security.
- Troubleshot complex cloud, Linux, networking, permissions, and deployment issues while coordinating across customers, operations teams, and engineering groups.

Infrastructure Systems Engineer / Site Reliability Engineer | Samba TV 2018 - 2019

- Operated and improved Linux-based infrastructure and data platform services, focusing on reliability, monitoring, automation, capacity, and rapid incident resolution.
- Built practical tooling and operational processes that reduced manual work and made distributed production systems easier to support and diagnose.

Cloud Systems Engineer | ClearDATA 2016 - 2017

- Engineered and supported secure AWS/Linux environments for healthcare workloads, including monitoring, automation, access controls, troubleshooting, and compliance-aligned operations.
- Worked across infrastructure, security, and customer requirements to maintain dependable cloud systems in a highly regulated industry.

SELECTED ENGINEERING PROJECTS

RoadMap-2026 / Go-Getter | Local-First Career Automation Platform Python • Go • Docker

- Built an inspectable pipeline that ingests job descriptions, classifies role fit, generates tailored resume and cover-letter packets, tracks applications, and enforces guardrails through CSV/JSON outputs.

Star Base OS | Multi-Agent Retrieval & Automation Prototype Python • ChromaDB • LLMs

- Architected a router-based system with isolated vector memory for specialized finance, career, travel, homelab, and health agents, enabling explicit retrieval and controlled cross-domain reasoning.

BirdyNest | Local-First Housing Operations Tool Go • Notion • GitHub

- Designed a structured workflow for lead capture, decision tracking, stay documentation, evidence management, and publishable summaries - reflecting a practical focus on privacy, automation, and real-world usability.

CERTIFICATION & EDUCATION

CompTIA Security+ | Computer Science coursework - Lansing Community College and Baker College of Owosso